



AFCESA A-GRAM



AIR FORCE CIVIL ENGINEER SUPPORT AGENCY

98-40

OCTOBER 1998

COMPETITIVE SOURCING/A-76 HELP DESK UPDATE

SYNOPSIS:

The HQ AFCESA A-76 Help Desk provides on-call technical assistance to MAJCOMs and base civil engineers in implementing the A-76 program. Since the establishment of the A-76 Help Desk, the team of experts has answered a variety of questions, expanded the competitive sourcing web page, developed sample templates, and provided technical support to the field.



ACTIVITIES:

The A-76 Help Desk team is aggressively identifying the needs of the civil engineering community and assisting

them in developing performance work statements and management plans, accessing lessons learned from past studies, clarifying personnel issues, and conducting market research. Civil engineers are requesting sample copies of Technical Performance Plans, Transition Plans, and other documents to assist in the A-76 process. The A-76 Help Desk is quickly responding to provide answers and develop templates. Current A-76 Help Desk activities are as follows:

- Extraction of data from the Commercial Activity Management Information System (CAMIS) to provide only civil engineering information. The report is a subset of the CAMIS report provided by

Manpower and Quality that displays only the civil engineering data on completed studies and studies in progress.

- Development of a Technical Performance Plan template and a Transition Plan for the Operations Flight.
- Revision of the AFCESA Competitive Sourcing web page to include more products associated with A-76 cost comparison. The web page now includes the A-76 Help Desk phone number and e-mail link.
- Coordination between Air Staff and the Air Force Center for Quality and Management Innovation to work A-76 field issues.
- Research into benchmarks of civil engineer operations.
- Collection of actual A-76 documents, such as management plans and performance work statements.
- Oversight of current A-76 cost comparisons in which the bases are using contractor assistance.
- Development of a civil engineering A-76 checklist to prevent the oversight of any required step or action throughout the process.

Future A-76 Help Desk activities will include the following:

- Developing evaluation criteria for the source selection of a civil engineering A-76 cost comparison.

- Establishing an electronic library of current A-76 documents.
- Collecting contract data on completed A-76 cost comparisons.
- Establishing a question and answer feedback system.

ACCESS:

The Help Desk experts can be reached by telephone (DSN 523-4970), e-mail (A-76Desk@tynfl.TRW.com), or video teleconference (VTC). Call or e-mail us to schedule a VTC.

SUMMARY:

The A-76 Help Desk provides engineering, manpower, and acquisition consultation to civil engineers as they address the complex issues of the A-76 process. Share your success stories with us, and we will publicize them in our web page to share throughout the civil engineering community, or give us a call and we'll help work your A-76 issues.

CONTACT:

Mrs. Patricia Coyle
HQ AFCESA/CEOC
139 Barnes Drive Suite 1
Tyndall AFB FL 32403-5319
DSN 523-6452
Comm (850) 283-6452
e-mail: coylep@afcesa.af.mil